



Healthcare Service Partners, LLC. (HSP) is a leading provider of medical billing services, insurance credentialing and training for medical providers and facilities. Our team of consultants consist of members with over 20 years of combined hands on experience in the healthcare industry. Our services assist commercial, not for profit and government organizations. We can mobilize the right people and skillset to help organizations improve their performance.

Our mission is to increase your practice revenue by providing you with the best personalized medical billing services utilizing our vast knowledge of insurance company's practices and policies regarding medical claim processing. The insurance credentialing and billing process is critical to getting your practice or facility off to a great start. Our professional understanding of the claim processing requirements of both private and government payers is the foundation of our comprehensive billing and credentialing services.

As a Minority Owned Small Business with SBA WOSB certification, HSP is committed to excellence and creating innovative and flexible solutions for our State and Federal clients. We partner with our clients to achieve efficiency, profitability, and sustainability.

What sets HSP apart from our competition?

The Healthcare Service Partners way!

- **Knowledgeable:** The healthcare industry is constantly changing. As billing and coding rules are updated

periodically, we stay on top of our game! We are well versed in state and federal guidelines that direct our day-to-day operations.

- **Client relationship management:** We work with you one on one to ensure an honest relationship. A small business like ours means that you will always have access to the individual that deals directly with your account. We are not too big or too busy to be available to you.
- **Versatility:** We are well versed in several different professional, inpatient and outpatient billing specialties such as primary care, surgical and anesthesiology.
- **Transparency:** We provide monthly reports on total charges billed, total patient and insurance payments received, and total adjustments made. We also give you access to generate your own reports, view patient accounts, and billing records
- **Dedication:** No matter what state your business is in, no challenge is too difficult for us. We can provide guidance and assistance in catching up, cleaning up, or keeping up with the billing of the revenue you bring in. We stay 100% committed and dedicated to helping you reach maximum revenue.
- **Service guarantee:** We process claims on a daily basis and have a turnaround time of 24-hours from receipt of claims. Claims are submitted electronically to ensure documentation and receipt. This also helps you get paid faster!



CAPABILITY STATEMENT Billing | Coding | Credentialing | Training | Consulting

Core Capabilities

Medical Billing

- ✓ Scrub claims for errors, prior to submission
- ✓ File primary/secondary/tertiary claims
- ✓ Post insurance/patients payments
- ✓ Track claims to ensure receipt by payers
- ✓ Submit corrected claims
- ✓ Appeal denied claims
- ✓ Patient statements & collection items

Credentialing

- ✓ NPI Application
- ✓ Complete and process credentialing application
- ✓ Update CAQH file
- ✓ Load Fee schedule
- ✓ Re-validation application

Personal Healthcare Consulting

- ✓ Analyze, confront, & solve your business needs
- ✓ Customized solutions
- ✓ Guidance through entire decision-making process
- ✓ Capture daily operations, front & back end
- ✓ Training program

Training

- ✓ Certified professional medical biller & coder program
- ✓ Employee etiquette
- ✓ Patient registration
- ✓ Obtaining authorization and pre-certification
- ✓ Verifying patient eligibility and benefits
- ✓ Patient record management

State & Federal Certifications

SBA – WOSB

MDOT- MBE/DBE/SBE

Sample- Major Clients

Commercial
Suyi Park, MD & Associates
My Med Clinic, P. A.
Temah Family Practice

North American Industry Classification System (NAICS)

- 541219 - Billing services
- 561440 - Bill collection services
- 541611 - Medical office management consulting services or consultants
- 611430 - Professional development training
- 524298 - Insurance coverage consulting services
- 561110 - Office Administration Services

Staff Certifications

Certified Professional Biller (CPB) & Certified Professional Coder (CPC) – through American Academy of Professional Coders

General Company information

Registered company name - Healthcare Services Partners

Year & State of incorporation – 2013, Maryland
Corporation type – LLC

D-U-N-S Number - 030778743

CAGE Code - 7SEX0

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